

Appendix A - About the customers

The entities (customers) covered by this Request for Information are:

South-Eastern Norway Regional Health Authority (Helse Sør-Øst RHF)

The South-Eastern Norway Regional Health Authority (Helse Sør-Øst RHF) is the public health trust group that is responsible for specialist health services in the South-Eastern part of Norway (the county municipalities Akershus, Østfold, Buskerud, Oslo, Innlandet, Telemark, Vestfold and Agder). The enterprise is organized as a parent company (regional health trust), with 11 underlying subsidiaries that are organized as independent health trusts with their own responsibility for results and with employer responsibility for their employees. Sykehuspartner HF is the health trust responsible for information technology systems in the region.

South-Eastern Norway is the country's largest health region with responsibility for specialist health services for a population of 2.85 million people. The region has a workforce of about 100 000 . For more information, see www.helse-sorost.no.

Northern Norway Regional Health Authority (Helse Nord RHF)

Northern Norway Regional Health Authority (Helse Nord RHF) is the state health trust group responsible for specialist health services in the northernmost part of Norway, covering the counties of Finnmark, Nordland and Troms. The authority owns six health trusts that operate the hospitals as well as Northern Norway Pharmaceutical Trust operating nineteen pharmacies.

The health trusts owned by Helse Nord RFH are: · Finnmarkssykehuset (Finnmark Hospital Trust) · Universitetssykehuset Nord-Norge (University Hospital of North Norway) · Nordlandssykehuset (Nordland Hospital Trust) · Helgelandssykehuset (Helgeland Hospital Trust) · Sykehusapotek Nord (the pharmaceutical trust) · Helse Nord IKT (Helse Nord IKT Hospital Trust)

The region has a workforce of about 23 000. For more information, see www.helse-nord.no.

Western Norway Regional Health Authority (Helse Vest RHF)

Western Norway Regional Health Authority (Helse Vest RHF) is a state-owned regional health authority responsible for providing specialist health services in the counties of Rogaland and Vestland in Norway for a population of 1.12 million people. Based in Stavanger, the authority operates five health trusts that operate nine hospitals:

- Helse Bergen HF (www.helse-bergen.no)
- Helse Stavanger HF (www.sus.no)
- Helse Fonna HF (www.helse-fonna.no)
- Helse Førde HF (www.helse-forde.no) · Helse Vest IKT AS (www.helse-vest-ikt.no)

The region has a workforce of about 41 000. For more information, www.helse-vest.no/.

Central Norway Regional Health Authority (Helse Midt-Norge RHF)

Central Norway Regional Health Authority (Helse Midt-Norge RHF) is a state-owned regional health authority responsible for providing specialist health services in the counties of Trøndelag, and Møre og Romsdal in Norway for a population of 720 000. Based in Stjørdal, the authority operates five health trusts that operate nine hospitals:

- Møre og Romsdal Hospital Trust
 - Ålesund Hospital
 - Kristiansund Hospital
 - Molde Hospital o Volda Hospital
- Nord-Trøndelag Hospital Trust
 - Levanger Hospital
 - Namsos Hospital
- St. Olav's Hospital Trust
 - St. Olav's University Hospital, Trondheim
 - Orkdal Hospital
 - Central Norway Ambulance
- Central Norway Pharmaceutical Trust

The region has a workforce of about 28 000. For more information, see www.helse-midt.no