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Competition regulations

Invitation to submit application for qualification

Competitive dialogue

System for immunology and transfusion medicine
(blood bank) for the health trusts in South-Eastern
Norway Regional Health Authority



Content

1. General information	4
1.1. Contracting Authority and Customer	4
1.2. South-Eastern Norway Regional Health Authority	4
1.3. Sykehuspartner Hospital Trust	4
1.4. Tenderer versus Contractor	5
1.5. Norwegian Blood Banking System - Overview	5
1.6. Purpose and scope	5
1.6.1. Purpose.....	5
1.6.2. Current Situation	5
1.6.3. Desired functionality and possibilities in the solution	6
1.6.4. Procurement value	7
1.6.5. Options	8
1.7. Agreement(s) and duration of the agreement(s).....	8
1.7.1. Form of the agreement(s)	8
1.7.2. Pay and working conditions	9
1.7.3. Duration of the agreement	9
1.8. Lots	9
1.9. The competition documents	9
1.10. Tentative timetable	10
2. Procurement rules.....	10
2.1. Procurement procedure	10
2.2. Communication	11
3. Request to participate in the competition - qualification phase	11
3.1. Submission of application	11
3.2. Tax certificate	11
3.3. International sanctions – non-Russian involvement	12
3.4. Public access to applications and procurement protocol	12
3.5. Content and structure of the application.....	12
3.6. Language	12
3.7. Deadline for requesting a temporary injunction.....	13
4. The European Single Procurement Document (ESPD)	13
4.1. The ESPD-form.....	13
4.2. National reasons for rejection.....	13
5. Qualification requirements	13



5.1. Registrations, authorizations, etc.....	13
5.2. Economic and financial capacity and capability	14
5.3. Technical and professional qualifications	14
5.4. Using other businesses to fulfill qualification requirements	15
6. Selection among qualified Tenderers.....	15
7. The dialogue phase.....	16
8. The Tender phase	16
8.1. Language	16
8.2. Validity of the final tender	16
8.3. Costs related to participation in competition	16
8.4. Demonstration/reference visit/video demo	16
8.5. Award criteria and evaluation	17
8.6. Elaboration of the award criteria	17
8.5.1 Quality	17
8.5.2 Price/cost.....	17
8.5.3 Climate and environmental considerations	17
8.7. Award of contract.....	17



1. General information

1.1. Contracting Authority and Customer

The Contracting Authority for this competition is Sykehusinnkjøp HF.

Sykehusinnkjøp HF is owned by the four regional health trusts: South-Eastern Norway Regional Health Authority, Western Norway Regional Health Authority, Central Norway Regional Health Authority and Northern Norway Regional Health Authority, each with a 25% ownership share. The organization has both strategic and operational responsibility for procurement in the specialist health services. During the procurement process, Sykehusinnkjøp HF acts as a Purchasing Centre in accordance with public procurement regulations and may be directly sued or complained against in dispute processes related to alleged errors in the procurement process. For further information, see www.sykehusinnkjop.no

Sykehusinnkjøp HF conducts the procurement on behalf of the Customer(s). South-Eastern Norway Regional Health Authority is the project owner.

The specific Customer(s) for this agreement are:

- Sykehuspartner Hospital Trust
- Akershus University Hospital Trust
- Vestre Viken Hospital Trust
- Innlandet Hospital Trust
- Telemark Hospital Trust
- Oslo University Hospital Trust
- Østfold Hospital Trust
- Sørlandet Hospital Trust
- Vestfold Hospital Trust

Other potential Customers are mentioned in section 1.6.5 below.

1.2. South-Eastern Norway Regional Health Authority

The South-Eastern Norway Regional Health Authority (Helse Sør-Øst RHF) is the state health trust group that is responsible for specialist health services in the south-eastern part of Norway. The enterprise is organized as a parent company (regional health trust), with 11 underlying subsidiaries that are organized as independent health trusts with their own responsibility for results and with employer responsibility for their employees. In addition, the South-Eastern Norway Regional Health Authority also cooperates with 4 private, non-commercial hospitals.

South-eastern Norway is the country's largest health region with responsibility for specialist health services for a population of approximately 3,1 million people. The company group's annual turnover is around NOK 106 billion. For further information, please see [South-Eastern Norway Regional Health Authority - Helse Sør-Øst RHF](#)

1.3. Sykehuspartner Hospital Trust

Sykehuspartner Hospital Trust (Sykehuspartner HF) provides ICT, project, logistics and HR services to all hospitals in the South-Eastern Norway Regional Health Authority. They operate and manage vital



ICT systems for hospitals, both clinical and administrative applications, ICT infrastructure, networks and workspaces for 84,000 users. For further information, see www.sykehuspartner.no

1.4. Tenderer versus Contractor

For the sake of clarity, the term '*Tenderer*' is used as designation of the supplier(s) participating in this competition, while '*Contractor*' is used as designation of the supplier(s) awarded a contract.

1.5. Norwegian Blood Banking System - Overview

The Norwegian blood banking system is fully integrated within the public specialist healthcare service and operated by publicly owned hospital trusts under regional health authorities.

All core activities such as donor management, collection, testing, processing, storage, distribution, and transfusion are performed within hospital-based blood banks. The system is based on voluntary, non-remunerated blood donation and is regulated through national legislation aligned with the EU Blood Directive.

1.6. Purpose and scope

1.6.1. Purpose

The purpose of this invitation to tender is to acquire a modern, regional Blood Bank Information System (BBIS) that will meet the collective needs of all health trusts in The South-Eastern Norway Regional Health Authority. Through dialogue with the Tenderers, The South-Eastern Norway Regional Health Authority will identify and define how these needs can best be met.

The BBIS should support the complete workflow required for safe and efficient blood bank operations. This includes registration and management of donors, donation appointments and collection processes, testing and production of blood products, as well as storage, inventory management, release, traceability, distribution and sale of blood products. The system should also ensure secure handling of all relevant clinical information and support the generation of necessary reports and documentation for both internal and external stakeholders.

The Customer seeks to procure a mature and fully developed BBIS solution that is available at the time of procurement and can be implemented without the need for a dedicated development project. The desired solution should primarily be based on existing standard functionality, while still allowing for limited adaptations, configuration changes, and implementation-specific adjustments necessary to accommodate the customer's needs and workflows.

1.6.2. Current Situation

Currently, Sykehuspartner HF provides BBIS to eight health trusts in The South-Eastern Norway Regional Health Authority.

- [Akershus University Hospital Trust](#)
- [Vestre Viken Hospital Trust](#)
- [Innlandet Hospital Trust](#)



- [Telemark Hospital Trust](#)
- [Oslo University Hospital Trust](#)
- [Østfold Hospital Trust](#)
- [Sørlandet Hospital Trust](#)
- [Vestfold Hospital Trust](#)

Two different BBIS are in use, and the existing systems have been procured individually from each health trust and are installed separately in eight individual installations. There is no provision for sharing information electronically between the individual blood banks and all information exchange is done primarily with manual paper-based methods.

1.6.3. Desired functionality and possibilities in the solution

A comprehensive BBIS is desired to support the entire transfusion chain, encompassing activities from donor management and blood donation through component production, transfusion, and recipient traceability.

The solution should preferably support operational, clinical, logistical, quality-related, and regulatory processes within transfusion medicine, while also allowing for future scalability, interoperability, and adaptation to evolving technologies and regulatory requirements.

The desired solution may consist of multiple integrated products, modules, or systems, provided that they together constitute a cohesive and seamlessly integrated solution for the end users.

Given the fragmented and heterogeneous ICT landscape of today - characterized by multiple systems, differing configurations and limited to none-existent interoperability - HSØ seeks a unified, harmonized, and future-oriented solution. The BBIS should therefore enable seamless information exchange across all participating health trusts, improve patient and donor safety, enhance operational efficiency, and support regional preparedness requirements, while ensuring compliance with applicable data protection and privacy requirements. It should also provide an enhanced service for geographically mobile donors and contribute to the modernization and digitalization of work processes that are currently largely carried out manually.

The BBIS should be suitable for a modern, technology-driven healthcare environment and be flexible to accommodate regulatory changes and innovations related to all aspects of hospital-based blood bank operations and transfusion medicine. The solution should ideally support standardized regional processes and integrations while also being adaptable to future developments, integrations with future new systems and regulations within a progressively more digitized health sector.

The list below represents a non-exhaustive overview of desired functionalities and capabilities that may be considered advantageous in the desired solution.

Donor management and blood donation

Desired functionalities may include:

- Electronic donor health questionnaires
- Functionality supporting donor communication and two-way correspondence
- Donor management and follow-up
- Scheduling and administration of donation activities
- Registration and management of donor eligibility and deferrals



- Support for blood collection activities performed in mobile donation units, such as “Blood donation buses”

Blood component management

Desired functionalities may include:

- Support for blood component production and processing
- Storage and distribution management
- Inventory and stock management with status overview
- Sales, shipping, and logistics functionality
- Quality control (QC) processes
- Statistical Process Control (SPC) related to QC activities

Immunohematology and laboratory functionality

Desired functionalities may include:

- Support for immunohematology workflows and analyses
- Support for blood group serology, antibody screening and identification, and pretransfusion testing
- Support for nucleic acid testing (NAT)
- HLA typing and other relevant genotyping methodologies applicable to transfusion medicine
- Interfaces and integrations with laboratory instruments and analytical platforms

Transfusion and clinical support

Desired functionalities may include:

- Functionality supporting selection, allocation, and issuing of blood products to patients
- Transfusion management workflows
- Patient Blood Management (PBM) functionality
- Support for electronic transfusion control, bedside verification and clinical traceability
- Recipient monitoring and follow-up capabilities

Administration, reporting, and analytics

Desired functionalities may include:

- Administrative management functionality
- Statistical and reporting modules
- Dashboards and analytics capabilities
- Audit trails and documentation support
- Functionality supporting invoicing and financial administration related to reimbursement claims, analyses, and the sale and purchase of blood products between organizations.

1.6.4. Procurement value

The estimated value of the framework agreement over four (4) years is approximately NOK 50 million and is based on the expected procurement, implementation and maintenance cost of the solution for all blood banks within the South-Eastern Norway Regional Health Authority.

When entering into a framework agreement, the Contracting Authority must base the maximum value on all contracts that it expects to enter into during the duration of the agreement, in accordance with regulations for public procurement (FOA) §5-4. The value of any options should be included in the calculation of the framework agreement's value. The Customer(s) is not obligated to



purchase the estimated volumes. The maximum value of the framework agreement over four (4) years is approximately NOK 140 million. The maximum value covers the potential procurement, implementation and maintenance cost of the solution for all blood banks in Norway, as well as potential future needs for further development, adaptations, integrations and consultancy services.

The procurement will be conducted as one overall procurement procedure and will result in the award to one supplier. The final contractual structure and allocation of services between the regional health authorities will be clarified during the dialogue phase. The estimated and maximum values stated above apply collectively to the procurement and to any agreements entered into as a result of the procurement procedure.

Both estimated and maximum value are based on available historical data from previous contracts and information obtained through market dialogue. Due to limited available data, there is uncertainty regarding the actual costs. When determining the maximum value, a reasonable margin has therefore been included to account for this uncertainty and potential future needs.

1.6.5. Options

The following hospital trusts hold an option to procure the solution on the same conditions and scope as The South-Eastern Norway Regional Health Authority (Helse Sør-Øst RHF):

- The Western Norway Regional Health Authority with underlying subsidiaries.
For further information, please see: [Helse Vest RHF](#)
- Central Norway Regional Health Authority with underlying subsidiaries.
For further information, please see: [Helse Midt-Norge RHF](#)
- Northern Norway Regional Health Authority with underlying subsidiaries.
For further information, please see: [Northern Norway Regional Health Authority](#)

They will have a non-binding option to use this agreement and may choose to conduct its own procurement process or use another agreement to meet their relevant needs.

1.7. Agreement(s) and duration of the agreement(s)

1.7.1. Form of the agreement(s)

The Customer plans to use one or more of the following agreements:

- SSA-R - Framework agreement governing the purchase of goods and services within ICT and consultancy services
- SSA-T - Agreement governing the delivery of software that is developed or customised for the Customer
- SSA-V - Agreement governing the maintenance and servicing of software and equipment
- SSA-L - Agreement concerning Ongoing Purchases of Services via the Internet
- SSA-little Cloud - Agreement for providing access to Cloud Services delivered on Standard Terms
- SSA-Cloud - Agreement for facilitation, implementation and management of cloud services delivered on standard terms



The agreement(s) are based on the Standard Terms and Conditions for IT-Procurement provided by the Norwegian Agency for Public and Financial Management (DFØ), which is a part of the Norwegian Government. Other agreements may also be relevant and will be considered in the dialogue phase.

Contract templates will be decided based on delivery method (on-prem vs cloud).

Final choice of form of agreement will be made during the dialogue phase, and no later than together with the invitation to submit the final tender.

If required by the solution, a Data Processing Agreement between the Customer(s) and the Subcontracted Data Processor will be established in accordance with the General Data Protection Regulation (GDPR).

1.7.2. Pay and working conditions

Regulations concerning pay and working conditions in public contracts shall ensure that employees in companies that perform services and construction work for public contractors have no worse pay and working conditions than those resulting from applicable general regulations or nationwide collective agreements.

The contract terms relevant in this competition have regulations that contribute to the employees of the Contractor and any subcontractors who perform work on the contract receiving these minimum conditions.

In accordance with the regulations, the Customer will require the necessary documentation from the Contractor and ensure that the provisions are complied with. In the event of Contractor's non-compliance with the regulations, the Customer will impose sanctions under the contract.

1.7.3. Duration of the agreement

The duration of the agreement will depend on the chosen agreement(s).

1.8. Lots

The procurement is not divided into lots.

1.9. The competition documents

The competition documents include this document and the following attachments:

Document	Name	Comments
Attachment 1	Application letter	(template)
Attachment 2	Answer form technical and professional qualifications	(template)
Attachment 3	Subcontracting Processor Agreement	(template)
Attachment 4	Guide to censoring tender documents	(template)
Attachment 5	Parent Company Guarantee	(template)
Attachment 6	Declaration of commitment	(template)
Attachment 7	Self-declaration on non-Russian involvement	(template)
Attachment 8	Risk of Violations of International Law	(template)



Other documents will be introduced during both dialogue and tender phase, such as “Invitation to dialogue” and “Invitation to final tender”. Further details regarding the subsequent phases relevant to the selected tenderers are provided herein.

1.10. Tentative timetable

All dates in the dialogue and tender phases are tentative. Tenderers will be updated.

Activity	Date
Qualification phase	
Deadline for submitting application	See Ivalua
Notification of the result of the qualification	Week 50 2026
Dialogue phase	
Invitation to submit solution proposal	Week 2 2027
Deadline for submitting solution proposal	Week 6 2027
First dialogue round	Week 12-16 2027
Further dialogue	TBA
Tender phase	
Invitation to submit final tender	TBA
Deadline for asking questions	TBA
Deadline for submitting final tender	TBA
Allocation decision and notification to the Contractors	TBA
Signing and entering into agreement(s)	Q4 2027

2. Procurement rules

2.1. Procurement procedure

This procurement will be conducted as a competitive dialogue, in accordance with Part I and III of the Public Procurement Act of 17 June 2016 no. 73 and regulations 2016 no. 12 August 2016 no. 974.

In a competitive dialogue, all interested Tenderers are allowed to submit a request to participate in the competition. However, only those Tenderers who are qualified and invited by the Contracting Authority will be able to participate in the dialogue and tender phases.

The Contracting Authority plans to invite a select group of Tenderers to participate in the dialogue, with an upper limit of 5 Tenderers and a lower limit of 3 Tenderers, albeit at least three (3) Tenderers. Any selection among qualified Tenderers will take place based on the qualification applications and the selection criteria outlined in section 6.

The dialogue can encompass all aspects of the procurement and can be conducted in several phases, both in writing and orally. The tender documents, including i.e requirements and/or details concerning the award criteria may be added or removed along the way, and the classification of requirements may be altered until the invitation to submit the final tender is sent out.



The Contracting Authority reserves the right, in whole or partial to close parts of the Tender Documents for further discussion during the dialogue, typically if there are extensive discussions around individual topics such as contract terms or otherwise.

The Contracting Authority reserves the right to reduce the number of proposed solutions based on the award criteria. If the Contracting Authority finds it suitable, the dialogue phase might include a test-offer. More information will be given.

The Contracting Authority will invite the Tenderers to submit a final tender based on the solution or solution presented and specified during the dialogue. The final tender shall contain all the elements required and necessary for the performance of the project. Contracting Authority will choose the best offer by applying the pre-stated award criteria.

Communication and dialogue during the competitive dialogue will take place in Norwegian, Swedish, Danish or English.

2.2. Communication

All communication during the procurement process shall take place via the messaging function in the Contracting Authority's procurement system. This is in order for all communications to be logged. Other communication with persons participating in the decision-making process is not permitted, and inquiries that occur in any other way cannot anticipate an answer. In the event of any questions concerning all providers, the Contracting Authority will answer this anonymously to all Tenderers.

3. Request to participate in the competition - qualification phase

3.1. Submission of application

Applications for participation in the competition shall be submitted electronically via the Contracting Authority's procurement tool Ivalua. The system does not allow the delivery of offers after the deadline set in Ivalua.

Questions regarding registering or functionality in Ivalua, contact support via telephone +47 406 39 856 or e-mail: support@ms.kpmg.no

It is recommended that the application is submitted well before the deadline. Submitted applications may be changed until the end of the deadline. The most recently submitted application is considered the final one.

3.2. Tax certificate

The Tenderer shall submit a tax certificate for VAT and tax certificate for tax. This applies only if the Tenderer is Norwegian. Tax certificate shall be submitted at the same time as the qualification application. The tax certificate shall not be older than 6 months calculated from the deadline for submitting a request to participate in the competition.



3.3. International sanctions – non-Russian involvement

The Customer is subject to a prohibition on awarding or implementing public contracts or concession contracts with legal entities (individuals and companies) covered by § 8n of Regulation 15 August 2014 No. 1076 on restrictive measures related to actions undermining or threatening Ukraine's territorial integrity, sovereignty, independence, and stability (Sanctions Regulation Ukraine - territorial integrity, etc.). The regulation provision is based on the Act of 16 April 2021 No. 18 on the implementation of international sanctions (the Sanctions Act) § 2.

The Customer relies on loyal compliance from our suppliers in adhering to the provisions of the sanction's framework. Tenderers covered by the mentioned regulatory provision will be rejected from the competition.

The Tenderer shall submit a completed version of Attachment 7, the Declaration of non-Russian Involvement, along with their application.

3.4. Public access to applications and procurement protocol

Anyone can request access to the applications received, cf. Act 19 May 2006 no. 16 on the right to access documents in public undertakings (Offentleglova) § 3. To simplify the access process, the Tenderer must submit a redacted version of the application where information regarded as confidential must be black-boxed. See Attachment 4 for guidance regarding redacting documents.

The Tenderer must also submit a separate document according to the template in Attachment 4 to justify the reasons for redacting. If the Tenderer does not consider any information in the application to be confidential, this must be confirmed in the Application letter.

3.5. Content and structure of the application

The request should be delivered with file names according to the following structure:

Document	Name
Appendix 1	Application letter
Appendix 2	Answer form technical and professional qualifications
Appendix 3	Tax certificate for paid VAT and tax
Appendix 4	Declaration of non-Russian involvement
Appendix 5	Declaration of commitment for supportive businesses (if relevant)
Appendix 6	Parent company guarantee, bank guarantee etc. (if relevant)
Appendix 7	Declaration of solidarity responsibility (if relevant)
Appendix 8	Redacted version of the application
Appendix 9	Requirements for Information Where There Is a Risk of Violations of International Law

3.6. Language

Request for participating in the competition should be written in Norwegian, Swedish, Danish, or English.



3.7. Deadline for requesting a temporary injunction

Deadline for requesting a temporary injunction against the procurements centre's decision to reject a request to participate in the competition or not to select a Tenderer, is 15 days counted from the day after the information was sent, cf. Section 20-7 of the Procurement Regulations.

4. The European Single Procurement Document (ESPD)

4.1. The ESPD-form

The Tenderer shall fill out the European Single Procurement Document (ESPD) that is integrated into the Contracting Authority's procurement system.

4.2. National reasons for rejection

In accordance with ESPD Part III: Exclusion grounds Section D: "Other exclusion grounds that may be foreseen in the national legislation of the contracting authority's or contracting entity's Member State" states that in this competition all the reasons for rejection apply to section 24-2 of the Procurement Regulations, including the purely national reasons for rejection:

- Paragraph 24-2 (2).
- Paragraph §24-2 (3) letter i).

5. Qualification requirements

The Tenderer must have an organization that is suitable for ensuring that the contractual obligations are fulfilled throughout the contract period. For this reason, requirements are set for economic and financial capacity, and for technical and professional qualifications. The Tenderer must meet all qualification requirements.

In this competition, the Tenderer is required to submit all documentation related to the qualification requirements as part of their application.

5.1. Registrations, authorizations, etc.

Qualification requirements	Documentation requirements
The Tenderer shall be registered in an enterprise register or a trade register in the state where the Tenderer is established.	Norwegian companies: • Certificate of establishment Foreign companies: • Documentation that the company is registered in the register of enterprises, professional register, or a trade register in the state where the Tenderer is established.



5.2. Economic and financial capacity and capability

Qualification requirements	Documentation requirements
The Tenderer shall have sufficient economic and financial capacity to be able to carry out the contractual obligations. The requirement is considered fulfilled where the credit report from D&B Finance Analytics demonstrates either: • a credit rating of AA or higher; or • a Risk Indicator corresponding to “Lower than Average Risk of Failure” or better.	The Contracting Authority will assess compliance with this requirement based on a credit assessment obtained from a recognized credit rating agency (Dun & Bradstreet). Where a credit rating is unavailable, insufficient, or not directly comparable across jurisdictions, the Contracting Authority may take into account other evidence of financial capacity, including but not limited to audited financial statements, annual reports, parent company guarantees, bank references, or other relevant documentation. Where the Tenderer considers that the credit report obtained by the Contracting Authority does not adequately demonstrate compliance with the qualification requirement relating to economic and financial standing, the Tenderer may submit supplementary documentation evidencing its economic and financial capacity.

5.3. Technical and professional qualifications

Qualification requirements	Documentation requirements
The Tenderer must possess adequate capability to fulfill the contractual obligations, including experience in delivering solutions that as described in section 1.6 In evaluating the Tenderer, The Contracting Authority will emphasis on the relevance, scale, and complexity of previous deliveries.	• An overview of up to the three (3) most important and relevant deliveries in the last three (3) years, including information on scope/value, time of delivery, as well as the name of the Customer. Please use the template in Attachment 2, titled “Answer form technical and professional qualifications”.
The Tenderer shall have good/sufficient capacity related to the implementation of the contract. This includes development, testing, support/maintenance, project management, implementation and training) In the assessment, the Purchasing Centre will emphasize capacity in relation to the scope and size of this competition.	Number of resources: • Average number of man-years last 2 years (whole business) Number of man-years <u>relevant to this delivery</u>: • project management • implementation • training • architecture • product development



	• testing • support and maintenance • A description of technical personnel or technical devices, especially those responsible for quality control, which the Tenderer advises to perform the contract. • Any further plans for staffing adjustment if the Tenderer is awarded a contract. In addition, the Tenderer is asked to describe how much of the contract, and which parts, are planned to be set aside to sub-contractor(s) Please use the template in Attachment 2, titled “Answer form technical and professional qualifications”.
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5.4. Using other businesses to fulfill qualification requirements

If a Tenderer is not able to fulfil the qualification requirements in sections 5.2 and/or 5.3 on its own, the Tenderer can rely on other businesses (i.e parent company, subcontractor) to meet the qualification requirements. This applies regardless of the legal association between the Tenderer and the business(es). If a Tenderer wishes to rely on other businesses to satisfy the qualification requirements, the ESPD declaration must be delivered electronically from both the supplier and the business(es) he will rely on. In addition, the Tenderer must deliver a declaration of commitment for each of the businesses. The declaration must specify how and in which areas the company will support the Tenderer.

If the Tenderer relies on the capacity of other businesses to meet the requirements for economic and financial capacity, the business(s) must be solidarity responsible for the performance of the contract. This must be documented by adding a declaration of solidarity responsibility. In the event of support from a parent company, a parent company guarantee must be attached.

6. Selection among qualified Tenderers

Tenderers who meet the qualification requirements set out in chapter 5 and who are not rejected, will be deemed qualified. To the extent that there are enough qualified Tenderers, The Contracting Authority will select a limited number of suppliers to participate in the competition, with an upper limit of 5 suppliers and a lower limit of 3 suppliers, albeit at least three (3) suppliers.

Any selection among qualified Tenderers to participate in the competition will take place based on an overall evaluation of which qualification applications best meet the following qualification requirements for participation in the competition:

- Relevant deliveries and references
- Tenderers capacity



The contracting authority will give the Tenderers who are rejected or not selected a written notification as soon as possible. The notice will contain a brief justification.

7. The dialogue phase

The ensuing chapters are primarily applicable to the Tenderers who are qualified and selected to participate in the dialogue phase, to submit solution proposals and possible tenders. All Tenderers must first apply for participation and then await invitation to the dialogue phase.

Further information on how the dialogue will take place, including deadlines for the delivery of solution proposals and the submission of final offers, will be sent to selected Tenderers after the qualification phase.

8. The Tender phase

The tender phase is the competition phase where the suppliers submit their final bids/final tenders. Final bids/final tender will be evaluated based on the specified award criteria.

8.1. Language

The final offer should be written in Norwegian, Swedish, Danish, or English.

8.2. Validity of the final tender

The final tender should be valid and binding for six (6) months from the deadline for the final offer.

8.3. Costs related to participation in competition

Tenderers are expected to prepare and submit the tender at their own expense and risk. Costs and expenses incurred by the Tenderer related to this procurement shall be borne by the Tenderer. The contracting authority undertakes no economic liability for work performed in connection with the Tenderer's participation in the competition.

8.4. Demonstration/reference visit/video demo

It may be appropriate to conduct a demonstration of solution and/or reference visits (digital or physical) during the competition. This can also become part of the evaluation of the tendered solution. A demonstration can be in the form of a test of the solution to the Contracting Authority's surveys. Only Tenderers who have a realistic possibility to win the competition, based on a preliminary evaluation, will be eligible for reference visit(s) and/or demonstration. A demonstration will take place in accordance with the principle of verifiability and equal treatment. The tenderers might also be asked to deliver video demos of the solution.



8.5. Award criteria and evaluation

The award of the contract will be made based on which tender has the best ratio between price/cost and quality. Final award criteria, sub-criteria and weighting will be decided during the dialogue and no later than in the invitation to submit final tender.

Allocation criterion	Ranking
Quality	1
Price/cost	2

8.6. Elaboration of the award criteria

8.5.1 Quality

For the quality award criteria, the following are assumed to be components:

- Functional requirements
- Technical requirements
- Integrations
- Test and implementation plan and activities
- Maintenance and support

8.5.2 Price/cost

For the cost criteria, the following are assumed to be components:

- Licensing costs
- Implementation costs
- Operating and maintenance costs

8.5.3 Climate and environmental considerations

According to the Norwegian regulations for public procurement (FOA) §7-9 (2), climate and/or environmental considerations must be weighted as a starting point at a minimum of 30% of the award criteria in the competition. The dialogue phase will be used to clarify whether climate and/or environmental considerations should be weighted 30%, or whether climate and environmental requirements are covered in the requirements specification, cf. FOA section 7-9 (4).

8.7. Award of contract

A decision on the award of the agreement(s) will be notified in writing to all Tenderers at the same time in a reasonable time before the agreement(s) are signed. The decision will include a justification for the choice of Contractor and provide information about the period before the contract is signed (stand-still period).

The Contracting Authority reserves the right at any time to end the competition if there is a factual reason, including if the Customer considers that the answers do not hold sufficient quality, if the solutions and conditions offered are not considered to satisfy the Customer's requirements and needs and/or if the Contracting Authority considers that there is insufficient competition between the participating Tenderers within each of the different parts of the acquisition